

Jungle Monkeyz Adventure Golf – Booking Terms and Conditions

Welcome to Jungle Monkeyz Adventure Golf. These Terms and Conditions apply to all bookings made via our website or in person. By making a booking, you agree to the following terms in full.

1. Operator Information

This facility is operated by:

Jungle Monkeyz Enterprise Limited

Registered office: 36 Scotts Road, Bromley, BR1 3QD

2. Booking and Payment

2.1 All bookings must be made through our official website or directly at our venue.

2.2 Full payment is required at the time of booking. We accept major debit/credit cards and secure online payment methods.

2.3 The price includes a non-refundable booking fee.

2.4 A confirmation email will be sent after a successful booking. This must be presented (printed or digital) upon arrival.

3. Refunds and Transfers

3.1 **All bookings are strictly non-refundable and non-transferable**, including in cases of illness, late arrival, or inability to attend for any reason.

3.2 By completing your booking, you confirm that you accept this policy without exception.

4. Group Bookings

4.1 For operational reasons, **large groups may be divided into smaller groups** to ensure a smooth flow through the course.

4.2 We will do our best to accommodate group requests, but final arrangements are at the discretion of management for safety and scheduling purposes.

5. Arrival and Participation

5.1 Guests must arrive at least **10 minutes** prior to their scheduled booking time.

5.2 Late arrivals may lose part or all of their session without refund.

5.3 All players must follow staff instructions and posted safety guidelines at all times.

5.4 **Staff instructions must be listened to and respected.** We reserve the right to refuse entry or ask individuals to leave if behaviour is unsafe, disruptive, or disrespectful.

6. Children and Supervision

6.1 Children under 12 must be supervised by a paying adult.

6.2 Parents and guardians are fully responsible for the behaviour and safety of children in their care.

7. Health and Safety

7.1 Participation is at your own risk. Jungle Monkeyz Enterprise Limited accepts no liability for injuries resulting from failure to follow safety rules or improper use of equipment.

7.2 Please wear appropriate footwear and behave responsibly during play.

7.3 Do not participate if unwell or under the influence of alcohol or drugs.

8. Liability

8.1 Visitors must keep personal belongings with them at all times or in the lockers provided. We accept no responsibility for the loss, theft or damage to any personal items brought into the Attraction or left in lockers. Please take care not to leave belongings behind or unattended, and please do not bring valuables to the Attraction.

8.2 By accepting these Terms Visitors agree not to hold the management, directors, shareholders or staff of Jungle Monkeyz Adventure Golf responsible for any accidents; injury; loss or damage whilst on the premises. Visitors engage in activities at their own risk and hereby agree to accept full responsibility for themselves and/or anyone in their booking and consent for anyone under the age of 18 that they purchase a ticket for (if applicable) during participation at the Attraction.

8.3 We accept no responsibility for death or personal injury resulting from our negligence and for fraud or fraudulent misrepresentation. Other than this, we shall not be responsible for any type of loss or damage which you may suffer or incur as a direct or indirect result of purchasing tickets from us or visiting the Attraction. We accept no responsibility for any distress, inconvenience or anxiety experienced by visitors during the course of the Attraction and/or during evacuation from the Attraction in the unlikely event of a breakdown or accident.

8.4 Accompanying adults accept responsibility for any damage done to any facilities or equipment within the Attraction by either them or children they are supervising, and will compensate us for the cost of remedying the same.

9. Personal Belongings

9.1 Jungle Monkeyz Enterprise Limited is not responsible for lost, stolen, or damaged personal belongings.

10. Data Protection

10.1 We process personal data in accordance with the UK General Data Protection Regulation (UK GDPR).

10.2 Your data will only be used to manage your booking and will not be shared with third parties except where required by law.

11. Intellectual Property

11.1 All branding, visuals, and materials related to Jungle Monkeyz are the property of Jungle Monkeyz Enterprise Limited and may not be used or copied without written permission.

12. Cancellation of tickets

12.1 If we need to prevent or restrict access to all or any part of the Attraction, we will attempt to contact you by email to the email address provided in your order in advance to arrange substitute tickets. Please check your email inbox and junk mail folders before travelling to the Attraction to avoid an unnecessary journey in the event of an unforeseen cancellation or access restriction. We will not be liable for the time or expense in attending the Attraction in the event of such a cancellation or access restriction.

13 Governing Law

13.1 These Terms and Conditions are governed by the laws of England and Wales.

13.2 Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.
