



Party Terms & Conditions

1. The Jungle Monkeyz Rules of Play are in use throughout your party and must be followed at all times.
2. It is the responsibility of the host of the party to ensure that all adults and children attending the party are aware of the Jungle Monkeyz rules and abide by them.
3. Jungle Monkeyz do not accept any liability for injury sustained by children whilst on the premises.
4. All children must be accompanied by a responsible adult, over the age of 18 years old, or the host of the party who must remain within Jungle Monkeyz at all times with the children. Children may only use the play area facility when supervised by a responsible adult at all times and will remain the responsibility of the accompanying parents / host at all times.
5. Parents / host must accept full responsibility to & observe the children to ensure that they are capable of using the equipment safely.
6. No outside food and drink may be brought into the venue.
7. Cakes and cupcakes must be bought from a shop or cake maker that follows UK Food Information Amendment, also known as Natasha's law.
8. Please ensure that the food for children is not consumed by adults. Failure to ensure this will result in adults being charged in full.
9. Food for adults must be discussed and organised prior to the start of the party.
10. All children & adults attending the party must be informed that no shoes are to be worn in the play area, and that socks and suitable clothing must be worn at all time.
11. Booking a party does not entitle you to use of the entire premises.
12. The use of Party Poppers / Confetti Bombs / is prohibited due to health and safety.
13. The use of table sprinkles, cello-tape, Blu-tack (or equivalent) and glue is prohibited in all parts of the building
14. If you would like to bring decorations e.g balloons, please inform the management team prior to the party to agree suitable placement.
15. Management reserves the right to refuse entry / remove children that are believed to be unwell.
16. All members of staff are to be treated with respect, at all times.
17. Fighting, bullying, abusive, aggressive, or any type of behaviour deemed to be unsuitable towards Jungle Monkeyz Staff, management, or other members of the public, from either children or adults, will not be tolerated under any circumstances. Management reserve the right to enforce a total ban if necessary.
18. The management accepts no responsibility for loss or damage to property or articles (including personal property) brought into or left in any part of the premises.
19. The management shall not be liable for any consequential loss or any other loss, or any damage or injury which may arise out of or in connection with the use of premises by you, however the loss is caused or the damage or injury is sustained.
20. The host accepts full responsibility for all damage to the premises, furniture, equipment or other property caused by any persons attending the party. The host will be responsible for the cost of repair or replacement.
21. Jungle Monkeyz will not be liable for any problems which might affect a function, if it is not in their power to prevent it.
22. The Jungle Monkeyz staff is there to help maximise your children's enjoyment. They are not however in any way a replacement for parental supervision. Any Parent/Guardian attending the party should note that whilst every consideration has been given for the safety of children and accompanying adults using the play area, Jungle Monkeyz cannot be held responsible for accidents which occur as a result of any child / adult using the play area.
23. Vehicles left in the car park are left at the owner's risk the management takes no responsibility.
24. We request all parents to be vigilant and monitor any unacceptable behaviour from any child / parent and inform the management of this immediately.
25. Violation of any of the above rules may result in guests being asked to leave the premise.
26. Ensure all your guests are made aware of the above Terms and Conditions.
27. You and your guests confirm acceptance of our COVID-19 Safety Measures and all current Government guidelines.

1. The initial deposit holds the event date for you and is non-refundable & non-transferable.
(In the event of Government closure, we will endeavour to transfer to a suitable date, refunds will not be given)
2. Final payment must be made 1 week prior to the start of the party & must be for the agreed minimum number of children and adults, and is non-refundable & non-transferable. Failure to do so may result in having the party cancelled or being charged an additional 10% of the party balance as admin fee.
3. Any additional guests or cafe tabs must be paid by the end of the party.
4. All final payments must be made by bank transfer, or debit card.